Code: BA2T4

I MBA-II Semester-Regular Examinations-OCTOBER 2013

PRODUCTION AND OPERATIONS MANAGEMENT

Duration: 3hours Max. Marks: 70

SECTION-A

- 1. Answer any FIVE of the following
- $5 \times 2 = 10 \text{ Marks}$

- a) Define POM.
- b) Product design.
- c) Lay-out.
- d) Scheduling.
- e) Work Sampling.
- f) Shop loading.
- g) Quality inspection.
- h) X-bar chart.

SECTION - B

Answer the following

 $5 \times 10 = 50 \text{ Marks}$

2. a) Explain the functions of Production and operations management?

OR

b) Write about the historical development of POM and its scenario today?

- 3. a) What are the factors influencing on location facilities?

 OR
 - b) Explain the importance of Aggregate planning?
- 4. a) How Scheduling is useful in mass and continuous production processes?

OR

- b) Differentiate between assignment and line balancing.
- 5. a) Define methods study? Explain what are the steps involved in methods study?

OR

- b) Write about the role and importance of productivity engineering in management?
- 6.a) Define SQC? Explain the control charts for attributes (p- and c-Charts)?

OR

- b) Write the importance and process of Total Quality Management?
- 7.a) Case study:

 $1 \times 10 = 10 \text{ Marks}$

Consider the following schedule of activities and related information for the construction of new plant.

Activity	1-2	2-3	3-6	2-4	1-5	5-6	4-6	5-7	7-8	6-8
Duration	4	2	3	6	2	5	9	7	10	1

Draw the network and find duration(months) of CPM for completion of the new plant.